

Gathering Information

Please ask your health care providers to help you gather the following information. Taking care of these details and having this information recorded beforehand will make future visits less stressful. Please feel free to insert your own pamphlets and/or maps.

LOCATING PLACES AND PEOPLE

Questions	Answers
Where is the hospital located?	<hr/> <hr/> <hr/> <hr/> <hr/>
Where can we park?	<hr/> <hr/> <hr/>
Are parking discounts available?	<hr/>
Is there a map of the hospital layout?	<hr/> <hr/>
What accommodations are available to families from out of town?	<hr/> <hr/> <hr/> <hr/> <hr/>
Who do we contact to find out more about other parental/family resources and supports?	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/>



Finding answers. For life.

VISITING THE HOSPITAL

LOCATING PLACES AND PEOPLE - CONTINUED

Questions	Answers
What food services are available to us while our child is in hospital?	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Where are the closest banking services?	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
What health information and records do we need to bring to the hospital?	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
Whom do we contact if our child has a cold, flu, or has been in contact with someone with an infectious disease?	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
How do we arrange for interpreter services/assistance if we do not speak English (French) fluently?	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

STAYING OVERNIGHT AT THE HOSPITAL

Questions	Answers
Can we stay overnight at the hospital? In the same room with our child?	<hr/> <hr/> <hr/>
What other accommodations are available for parents? (See Accommodations information.)	<hr/> <hr/> <hr/> <hr/> <hr/>
Can other family members visit? What about brothers and sisters?	<hr/> <hr/>
What should we bring to make our stay or our child's stay more comfortable?	<hr/> <hr/>
Is there anything we should not bring, such as electrical equipment?	<hr/> <hr/>
Will we be charged for any part of our child's hospital stay?	<hr/> <hr/>
Who do we ask to talk to if we have financial concerns about expenses incurred during our child's hospital stay?	<hr/> <hr/> <hr/>
How does the hospital protect the privacy of older children and teens?	<hr/> <hr/>
How does the hospital provide for children/families with special needs such as hearing aids and wheel chairs?	<hr/> <hr/> <hr/> <hr/>
Can we use cell phones/pagers in the hospital?	<hr/>
Does the hospital have pagers we can use?	<hr/>

VISITING THE CARDIOLOGY CLINIC

Questions	Answers
Where is the cardiology clinic? Do we need to register first before our appointment? Where? How?	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
How do we make an appointment?	<hr/> <hr/>
How often will we need to visit the clinic?	<hr/>
How long will the appointment be?	<hr/>
What can we do while we are waiting?	<hr/> <hr/>
What should we expect at the clinic appointment? Who will we meet?	<hr/> <hr/> <hr/>
Who decides and how do they decide which tests/procedures our child will need?	<hr/> <hr/> <hr/>
In the future, how can we contact the professionals we meet at the clinic?	<hr/> <hr/>
Is there anything we can do to make our clinic visit go more smoothly? (for example, bring toys or food, plan nap times, write down questions)	<hr/> <hr/> <hr/>
At what age will our child be moved from the children's clinic to an adult clinic?	<hr/> <hr/>

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